

RESPONSE

Time



"Your Voice for EMS in North Dakota"

Volume 40 □ Issue 2 □ Spring 2018



Inside:
2018 State Conference Wrap-up
2018 Statewide Award Winners



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Response Time Submission Policy

The ND EMS Association is pleased to accept submissions for Response Time. Submissions should be reasonable in length due to space considerations. In order to ensure the quality of our publication, editing of grammar, spelling, punctuation, and content may occur. Articles, photos, and advertising should be submitted in electronic form.

To submit, please email NDEMSA at : ndemsa.office@ndemsa.org

The deadline for the fall issue is

August 1st, 2018



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From the President...

Thank you to everyone who was able to attend the North Dakota EMS Association 43rd Annual EMS Rendezvous and Tradeshow in Bismarck. We had an excellent turnout for the conference and were very happy with the three days of education. Our speakers did an outstanding job presenting a variety of topics and sharing new information. Congratulations to our award winners and all of the individuals we were able to recognize. Each year, I am humbled to be part of this celebration. To hear the stories and see the incredible work that continues to go on across our state. I

share my true appreciation for your examples of selfless acts and sacrifice. As an organization, we appreciate your willingness to take time away from home and family to continue lifelong learning that will benefit the patients you serve.

The NDEMSEA Board of Directors and the Conference Committee spends a great deal of time and energy planning the conference. Countless number of hours are spent preparing annually and we thank them for all they do year-round to get ready for this big event. They've already started the planning process for the next Rendezvous and Tradeshow. Which means it is very important that we hear your input on what we may be able to add to next year's conference. We want to hear your ideas and suggestions, so please don't hesitate to share them with us. You can send these directly to our office at [ndemsa.office@ndemsa.org](mailto:office@ndemsa.org) and, where possible, we will do our best to incorporate them into the planning.

We get a reprieve from the colder temperatures and begin to enjoy the springtime weather. Longer days and warmer weather will bring a little relief for everyone. Especially for our farming community, who appeared to be going a little stir-crazy waiting to get into the fields. We hope that they all remain safe as they begin their work. Let's keep our fingers crossed that mother nature cooperates and they have a good season.

Springtime sports are finally here, the school year is coming to an end and summer will hopefully be held in North Dakota again this year. The next couple of months will be a flurry of activity. We hope that you enjoy many happy moments with your family this summer. During that hectic time, don't forget EMS agencies that received the EMS Assistance Grant need to submit their strategic plan to DEMS by June 1st. This is a great opportunity to evaluate your organization, recognizing those things your group does well and some of the things you can do to improve your organization. If you have questions, you can call DEMS at 701-328-2388, or information can be found on the Division of EMS website at <https://www.health.nd.gov/EPR/emergency-medical-systems/>. Don't wait until the last minute to get this process completed.



We are very fortunate in North Dakota to have the support of our citizens and legislature. They have provided assistance and grants to help offset the critical financial needs for our ambulance services. Unfortunately, grant dollars at their current levels alone will not sustain EMS. Over the next couple of months, we will continue to work on some very difficult issues affecting EMS. Many of our agencies in communities across our state are struggling. Some are dealing with staffing shortages; others with financial issues; and in some cases, the ability to be able to answer 911 calls and continue

their operation as 24/7 ambulance service. This is not a new problem, but it may mean that in some of our towns, the ambulance services will not continue to operate as they had before and some will close. Ambulance services in every community will have to evaluate their operations and consider what changes are possible to assure their continued operation.

Unfortunately, there is no single answer in how we can make this happen. What may work in one area of the state may not work in another area. We will continue to share the message that your agency needs to talk with neighboring services. Then, talk to *their* neighbors. Discuss the common issues affecting each of your services and ways that you can work together. You may discover that there are common problems and goals that you can address together. Inevitably, in some communities the ambulance service will close and their neighboring services will be stretched even farther. What is critically important is that those areas are not left without a system of emergency services. Quick Response Units, Fire Departments, and Law Enforcement Agencies all do a great job providing early care. Ensuring that they are an active participant in our EMS system will help meet the needs of our patients in the first few minutes following an emergency.

The North Dakota EMS Association will continue to be part of finding a sustainable solution. We are also partnering on a number of EMS training opportunities. The 4th Annual EMS Management Conference will be June 4 & 5, 2018 in Bismarck, ND. NDEMSEA will be working with the American Heart Association to bring additional Stroke Education to your squad. Watch for additional information on both of these classes on the NDEMSEA website at <http://ndemsa.org>.

Thank you for what you do every day in your community. I look forward to seeing you at an upcoming NDEMSEA event.

Sincerely,

Jim Restemayer

Jim Restemayer, President
North Dakota EMS Association



From the Education Coordinator...

Greetings everyone.

On Monday, April 30th, I was fortunate to participate in an Advanced Stroke Life Support workshop in Bismarck. The course was taught and provided by three individuals from the Ohio Health Stroke Network. This Network provides basic and advanced knowledge and criteria for treating stroke patients in the pre-hospital and hospital setting.

This eight-hour course offers didactic lectures, practice sessions, video case scenarios and even includes a Jeopardy session. Some of the learning goals taught and met were: Identify the 5 main stroke syndromes, relate the syndromes to pathophysiology and clinical signs, identify the stroke location and severity, and define the chain of survival and recovery for stroke using the 8 D's. The class average score on the pretest was 74% and the average score for the post-test was 96%. I scored a 92%. Dangit.

When I was invited to participate in this course, my first thought was "What can they add to a stroke workshop that hasn't already been covered?" It did not take long to figure out that there is a whole lot of additional information that can be learned, along with great refresher info. I can honestly say that this was one the most interesting workshops that I have ever attended.

Speaking of refresher information, the NDEMSEA is happy to announce that we will be offering a Mission Lifeline Stroke education presentation. This free presentation will be offered during the months of May, June and July. EMS instructors are excited to come to your facility and present the Stroke Education to your service.

Until next time, have a safe and happy summer.

Randal Severson

NDEMSEA Education Coordinator
rseverson@ndemsa.org



EMS Week May 20-26, 2018

Celebrate first responders during EMS Week May 20-26th. This week is a great opportunity to honor the emergency personnel in your community. Whether it is big or small, please let NDEMSEA know so we can showcase your celebration on Facebook and on the website.

If you are looking for ways to celebrate go visit www.emsstrong.org.



From the Education Representative...



"I need to hold an EMT class for my ambulance service to get new recruits. How cheap can you do it?" When I hear that, the first thought that jumps to mind is, as Ben Franklin would say: "The bitterness of poor quality remains long after the

sweetness of low price is forgotten." Which tells me that this issue has existed for as long as we have used money.

Let's talk about what it takes to put on a high-quality EMT class. There are a lot of overhead costs to consider. The venue itself can be costly. In the case of the training institutions, they have building costs including mortgage, lights, HVAC, snow removal, lawn care, office furniture, computers, etc. as well as administrative assistants and supervisors. All that has to be paid for at some time through class costs. "Well, then we will host it at the ambulance garage." That may be an option, but is it the right fit? Is there classroom space? Technology like a projector and screen? Audio for playing videos? Clean air and quiet? Then there is the equipment. Do you have training equipment at your service? Backboards and KED boards are easy. But what about airway management training heads, spare bandaging supplies, CPR mannequins, and other skills trainers?

How about continuing education? Good teachers look for opportunities to expand their ability to put information across. They attend conferences not only on patient care but also on pedagogy, which is the science of teaching. Who pays for them to go to the conferences? If not their employer, then they have to make it up in the course fees. So where does that put us? Overhead costs (conferences, equipment, license fees, etc.) alone can add up to several hundred dollars per class. And that is before the first lecture even happens.

Finally, there is the instructor's labor cost, admittedly the largest cost. Let's say that you have a typical EMT class. That should be at least 120 hours in the classroom (including lab time). Then there is the preparation time. They could just read the publisher's PowerPoints, but a quality instructor will modify them and do other prep for class, show up early, stay late, etc. This will add at least another 100 hours. Then there is student emails and phone calls as well as remediation time. Say, 80 hours. This totals to 300 hours at a minimum. If you have a class larger than 8, you need helpers for the lab, so let's just use 8 students as our class size. If each student pays \$500 for the class, that is \$4,000. If all of that went straight to the instructor's pocket, they would only make \$13.33 per hour. Wait, we forgot to add in travel time. Your service is an hour each way from their home. And they come out twice a week for 16 weeks. That is an additional 64 hours. So, we are down to \$10.99 an hour. Are books included in the class fee? If so, they usually run about \$200 each. This reduces it to \$300 per student. You are now paying \$6.59 an hour. Lower than the federal minimum wage. And you still haven't paid for any disposable supplies or training equipment. Will someone teach the class for that? Probably. But is that what you want?

If you double the cost to \$1,000 per student, the instructor will take home a bit over \$17 an hour. And remember that is for a full class of 8 students. You should expect to pay the same \$8,000 whether you have 2, 4, 5 or up to the 8. The time spent teaching is the same. Prices at an institution will vary based on their class sizes and overhead. But you can usually save money by sending your students there rather than paying for an instructor to come to you.

If the patients in your home town are willing to accept you showing up for calls with staff that have been trained by the lowest bidder, then fine. But if they (and your family) are expecting someone who got a high quality education, then you will have to pay a little more for it.

Ron Lawler
Education Appointee

From the Regional Advisors...

Greetings from the Regional Advisors!



We've had a busy start to the year, We lost Tom Nehring in December. His wealth of knowledge about everything EMS will be sorely missed. (He taught my initial EMT course in Grand Forks in 1979-80). Regional conferences have been held, with good attendance in each region. The state Rendezvous was a big success. Thanks to everyone who attended the squad leaders meeting.

While we are all available anytime to answer questions about any EMS issues across the state, recently we have been focusing on the Strategic Planning sessions that the Legislative Grant guidance wants all the squads to participate in. We have attended sessions in New Salem, New Rockford, and Bowdon, with one more in Powers Lake yet to schedule before the June 1 deadline. The forms and guidance for the Strategic Planning can be found on the NDDOH website, (nd.gov) Go to "EMS Systems", "EMS Grants", then click on the "North Dakota Rural EMS Assistance Fund: Instructions" and forms can be found under the "Deliverables" tab. SWOT analysis and Strategic planning template are some of the forms you need. If you have any questions, please contact any of us, Lynn Hartman from Dickinson, PJ Hardy from Jamestown, or myself--Tom Engen from Northwood.

Moving forward into the summer months, we will be contacting squad leaders throughout the state. We will try to make appointments to visit each squad at some point throughout the year. While we may not visit every squad each year, if there is anything you need from any of us, please don't hesitate to call us. All of our EMS Association board members are busy behind the scenes with issues that affect all of our squads. We can try to answer questions dealing with grants, education and the like. If we don't know the answer to your particular question, we will find someone who does!

Have a safe summer and thank you for all you do!!

Tom Engen

NDEMS Regional Advisor
218-779-5655 cell

From the NDEMS Foundation...

Greetings!

A little bit of information coming out from the Foundation.

This past EMS Conference proved to be yet another success! I would like to take the time to thank everyone for their hard work during the Conference and thank all of the attendees for coming out.

On to Foundation news.

Pat Tracy was this year's recipient of the Dale Severson award. Pat worked very hard developing and instituting the Perpetual Pledge Support Project. Congratulations Pat!

The Walleye Tournament is fast approaching. Remember, this tournament is capped at the first 150 teams so get your teams registered early. Payouts will be based on number of teams entered.

The rules meeting is mandatory for at least one member of your team and will be held Friday, August 16th. The tournament is on the 17th, with the 18th being a weather make up day.

This tournament is a fundraising event for the ND EMS Foundation and will prove to be an exciting day.

A silent auction will be held and one lucky high bidder will win a fifteen minute ride on Sanford's AirMed 3 Helicopter. The helicopter will be on static display Saturday afternoon after weigh-ins.

We are still looking for additional sponsors. If you know of a business that would like to sponsor, please contact me at kellydollinger1@gmail.com

Looking forward to seeing you all on the water!

Tight Lines everyone!

Kelly Dollinger

ND EMS Foundation
President





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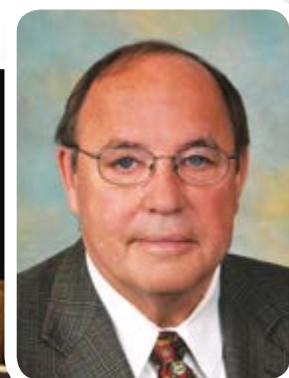
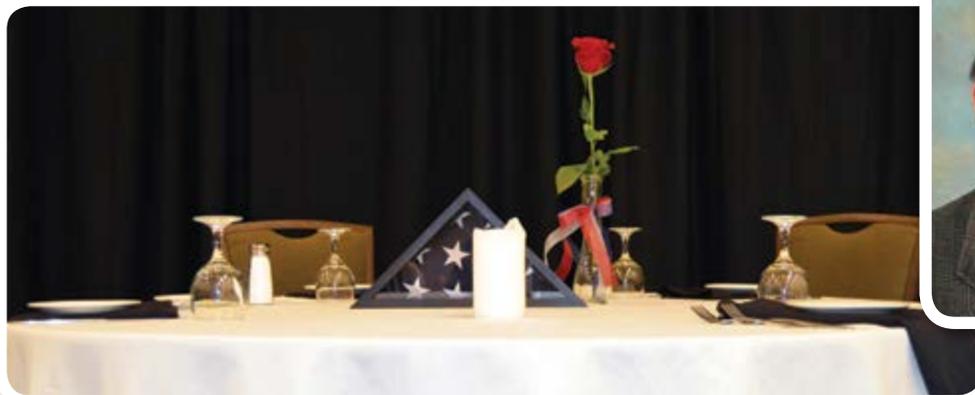


Table of Honor

The Table of Honor was set for those who were unable to be with us for the Saturday evening awards banquet. Each year we recognize fellow emergency personnel who are no longer with us. The 2018 Table of Honor recognized Tom Nehring during an emotional ceremony.

Tom Nehring had a long career in healthcare with a wide variety of experiences in emergency medical services, hospital, and clinical administration. He was a driving force for the advancement of rural and emergency medicine in North Dakota and helped found the ND Emergency Medical Services Association, serving as its first president.

During this ceremony, Tom's family accepted the Grace Knapp award that was presented posthumously in his honor. This award recognizes an individual who has significantly contributed to achieving the mission of the North Dakota EMS Association. Their contributions may have been made through a position held with the North Dakota EMS Association or through a close working relationship with the organization.



2018 Statewide Award Winners

Provider of the Year



Cheryl Flick - Bowdon Ambulance

Cheryl Flick has been working in EMS for 28 years, for many of those years as Service Leader. She has also been the secretary and training officer for her service. Cheryl collaborates with neighboring services and works hard to keep those connections strong. Not only is she involved with her local ambulance service, she is often seen at meetings across the state that involve EMS and takes an active role in state issues that affect EMS in North Dakota. Cheryl brings the small rural provider perspective to those meetings.

Cheryl has been involved in bringing excellent training not only to her service but to the services around her. She is selfless with her time, being a mentor to any new students and providers. She is always willing to help with EMS classes within her service and other local systems. Cheryl has been a member of the association since 1999 and has served on many committees. She helped the association develop its web page and helped bring the

association from an office in someone's home to having a professional office and staff. She has dedicated many, many hours to her service area and the State of ND, and she does so without a complaint.

Service of the Year

West Trail Ambulance

West Trail Ambulance Service (WTAS), with stations in Mayville and Finley, is a community-based nonprofit providing care to a service area that includes large portions of Traill and Steele counties. WTAS has always prided itself on being on the cutting edge of rural emergency care and 2017 was another excellent year of demonstrating the difference a dedicated group of individuals can make. With twenty-five employees, including two medical directors and a chaplain, WTAS staffs a BLS ambulance and ALS capability with a quick response vehicle. Recognizing the challenges facing rural EMS services, WTAS has strived to find innovative staffing solutions and over the last year used combined volunteer, part-time and full-time providers to meet the needs of its patients. Recognizing the importance of employee retention and training to the success of the organization, WTAS has consistently made efforts to make training more accessible, implementing online training modules along with allowing members who cannot make meetings to attend via teleconference. A medical director attends all meetings to provide call feedback, help with training, and assist in implementing quality improvement activities. WTAS was proud to have three members celebrated at the 2017 Stars of Life ceremony in Bismarck.



West Trail Ambulance strives to meet the wide variety of needs of its patients. It was the first ambulance service in North Dakota to be certified "Pediatric Prepared." Along with many of the first responders in our state, education and training in response to the current opiate epidemic has been stressed. Disaster preparedness is a critical area of focus. WTAS has over several years improved its ability to respond to disaster by purchasing a mass casualty trailer, incorporating regular training, and participating in multiagency disaster drills. An unfortunate reality is the need to prepare for active shooter situations and WTAS staff have participated in these drills. Specific providers are also equipped with body armor to be able to respond rapidly to these situations. In 2017, the newest capability WTAS brings to disaster response is a FLIR equipped drone. In addition to purchasing the drone, WTAS sent a staff member to obtain an FAA remote pilot certificate and attended a multiagency disaster response drill focused on drone utilization.

In 2016, WTAS celebrated its first civilian life-saving award when a community member provided CPR to an arrest patient who went on to have an excellent, neurologically intact, outcome. Recognizing the enormous difference this one courageous act of a bystander made, WTAS partnered with the local hospital and economic development committee to place AEDs in businesses and public places. In addition, WTAS began offering free community CPR classes. This culminated in being designated a cardiac ready community, becoming one of the first four communities to receive this designation. WTAS also provides training and equips the fire departments and first responder units in its service area so that care can be rendered quickly even in remote parts of the service area.

WTAS regularly provides care at the college and high school football games along with hockey games. Outreach activities at the local schools help build comfort and trust with EMS providers and encourage adolescents to pursue careers in medicine and EMS. Yearly, WTAS partners with Sanford-Mayville to host a scrubs camp to give further exposure to EMS. Over the past year, WTAS has continued to innovate to provide excellent care to those in our service area. By providing a multitude of training opportunities, encouraging the pursuit of excellence among employees and volunteers, engaging community members through CPR classes, partner organizations and outreach events, and by investing in people and equipment, West Trail Ambulance continues to change the perception of the service a small rural company can provide.

2018 Distinguished Service Awards



James DeMell - Cavalier Ambulance 28 years

James DeMell has served Cavalier Ambulance for 28 years. He is always willing to take shifts and help at a moment's notice.

Joanne Otto - Cavalier Ambulance 28 years

Joanne Otto joined Cavalier Ambulance as an EMT 28 years ago, then advanced to EMT-I Level and then Paramedic. Joanne is very dedicated to Cavalier Ambulance Service. She is currently a training officer and BLS Instructor.



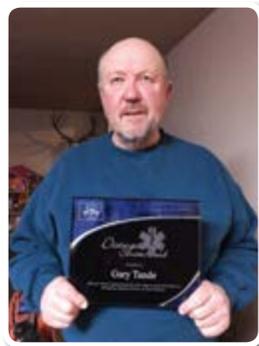
Tim Schneiderman - Mohall Ambulance 34 years

Tim Schneiderman has been an active member for both the fire department and the Sherwood and Mohall Ambulance Services since he first began in 1984. He continues today to serve as a dedicated member in Sherwood by serving as an Emergency Medical Responder in the community. He is always willing to volunteer his time to work with special events hosted by the ambulance in the community.

Gary Tande -

Powers Lake Ambulance 29 years.

Gary first volunteered as a CPR driver for the Powers Lake Ambulance. In 2004, when the service needed more EMTs, Gary took the class and has served faithfully since then. Gary has served wherever needed. Gary served on the building committee when our building was constructed. He now serves on the vehicle committee. Gary and his wife, Lori's, commitment to the ambulance has inspired two of their children to serve on the service.



Mark Weber -

Grenora Ambulance Service 32 years.

Mark Weber has been working in EMS for 32 years and has worked as a Paramedic/Instructor Coordinator for Community Ambulance in Minot, as EMS Director for Golden Heart Services in Rugby, ND and currently as a paramedic for Grenora Ambulance Service.

He has provided excellent education to the services he has worked for, as well as many services outside of his area. He was always willing to provide education to smaller services who didn't have other education available to them.

Weber served on the NDEMSEA Board of Directors from 1995-2010 and as President from 2001-2009. He had a significant role in developing the Rural EMS

Assistance Grant during those years. He has worked on many committees including the Legislative Committee and Homeland Security Preparedness Committee. He also served on the ND Advanced Life Support Society and the ND Instructor Coordinator Society. He has dedicated many hours to his service areas and the State of ND.

Medical Director Award Winner

Dr. Waswick



Dr Waswick has been instrumental in creating a first-class EMS system in Traill and Steele counties. His passion for EMS is amazing. Dr. Waswick started his EMS carrier with WTAS as an EMT while attending his pre-med education at UND. He continued working for our ambulance service even while attending medical school and has continued on to become the Medical Director. Even after achieving his credentials as a physician, has still maintained his NREMT certification. His involvement with the ambulance is extraordinary, Dr Waswick attends all ambulance meetings and board meetings; he has helped develop a new hire training program and is actively involved in the training of new crew members. He is available 24/7 for any questions or concerns our employees may have. Dr. Waswick also has been very diligent with creating a QI/QA process to improve patient outcome in rural ND.

2018 Statewide Award Winners

Siren Award



Stephanie Bren - Killdeer Area Ambulance - SW Region

Stephanie Bren of Killdeer Ambulance works a regular full-time job and has still found time to serve over 5,000 call hours in the last two years. She has a genuine desire to serve the community. We can count on her to jump when extra crew is needed. She has a knack of hearing a dispatch and knowing exactly how to get to the scene when no one else does. She can find locations that other crew members have never heard of. Stephanie is truly dedicated to EMS, to Killdeer Ambulance and to the community. The service is pleased to have her as a volunteer and is NDEMSEA's Recipient for the 2018 SW District Siren Award.

Jack Lang - Maddock Ambulance - NE Region

Jack Lang has been with the Maddock Ambulance for just a few short years. Since joining the Maddock Ambulance Service as a CPR Driver, he carries a regular shift schedule, attends monthly meetings and is an active member of our service. Many times, Mr. Lang will cover seven straight days of shifts to help other members when needing time off, especially during spring work and harvest. Often he will take the holiday shift that really nobody else wants. Jack Lang is a valuable asset to the Maddock Ambulance Service and we are honored to nominate him for the Siren Award for 2018.



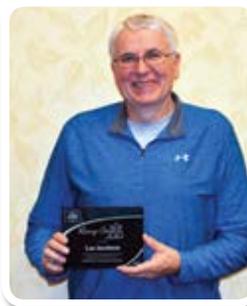
Rising Star



Curtis Hansen - Killdeer Ambulance - SW Region

Curtis Hansen came to Killdeer Ambulance when he saw a flyer for EMT class at a local business. He was working in the oilfield as a roustabout at that time and was interested in volunteering and learning about EMS. He joined the squad as a volunteer driver and signed up for the EMT class in May 2016. He was one of three to complete the class and become licensed and the only one to continue as a regular member of the ambulance service.

Since joining our service less than two years ago, Curtis has become our "workhorse." He quit his job in the oilfield to be an EMT all the time. He takes on the most menial assignments willingly and without complaint. He fills shifts that open at the last minute, covers holidays, volunteers for long transfers, inconvenient shift times and boring standbys. He is quietly confident in his EMS skills and is a gentle and concerned caregiver. He has increased his competence by attending four EMS conferences in less than two years, never missing a squad training event and auditing current EMT and refresher classes. His previous training as an OR Tech enhances his EMT training and he has talked of becoming a Paramedic in the future. His dedication to EMS and his eagerness to serve both Killdeer Ambulance and the community make Curtis shine as a Rising Star for our squad. Please accept EMT Curtis Hansen as the KAAS nominee for 2018 SW Region Rising Star Award.



Lee Jacobson - Maddock Ambulance - NE Region

In November of 2015 with a shortage of EMTs on the Maddock Ambulance Service roster, Lee Jacobson made the choice to enroll in the EMT Course which was being offered by the Maddock Ambulance Service. From day one, he has been a great asset to the Maddock Ambulance Service.

Lee joined the Maddock Ambulance Service because he saw the community need for ambulance personnel and he has a strong commitment to community service. He has been serving his community through his strong dedication and commitment to the Maddock Ambulance Service (MAS). Lee attends regular monthly meetings and takes a regular call schedule with the service. Lee places a high emphasis on EMS education. He attends regular monthly continuing education.

Since joining the MAS, Lee has completed his CPR/Driver and the EMT training program. He has also completed Nebulized Medications, IV Maintenance, and King Airway training.

Lee took his EMS commitment to a whole new level when the Esmond Ambulance Service was struggling and in need of daytime employees. Lee then also joined the Esmond Service and committed to providing EMT coverage every Friday filling a real need in that community. Lee makes himself readily available to fill shifts when others need their scheduled time off. He gives unselfishly of himself to help others and the two ambulance services he belongs to.

Lee also is on the board of and is an active member of the Rural Renaissance Festival in Maddock. Lee has accomplished much in the time with Maddock Ambulance Service. We look forward to seeing what he accomplishes over the coming years! We are proud to have Lee as a member of the Maddock Ambulance Service and consider him a real asset.

Regional Services of the Year

Grenora Ambulance Service - NW Region

Grenora Ambulance Service is a group of individuals who have a tremendous amount of pride in commitment to serving the community. Grenora's crew is made up of seven volunteers, three full time paid staff and three-part time paid staff. There are three husband/wife teams and several of the members also volunteer for the Fire Department. Combined, there is 189 years of experience in EMS. Grenora's Ambulance has three CPR Instructors and one Instructor Coordinator and offers a CPR class every other month (or as needed) to community members and work with the school to keep their staff certified in CPR. They also teach EMR, EMT, AEMT, EVOC, PALS, ACLS and continuing Ed in our area. Grenora Ambulance Service hosts a Health Awareness Luncheon once a year to residents of Grenora and the surrounding areas, administers flu vaccinations every fall and does blood pressure checks during office hours. Due to our expansive 820 sq. mile service area and our base being on the western edge of the area, Grenora Ambulance Service has utilized volunteers and CPR/AED/First Aid trained community members to strategically place emergency equipment in areas of our service area to decrease the response time. With the great community support due to the commitment our service provides to them, the ambulance service always has people willing to lend that helping hand, creating a true community-based ambulance service. Grenora Ambulance Service is blessed to have a supportive community-based board of Directors whos forward thinking saw a need to move towards paid staff back in 2011. Grenora Ambulance Service only has 13 members and pride itself on quick response times and great patient care.



Garrison - Max Ambulance District - SW Region

Garrison - Max Ambulance District has taken great strides to help assist their communities/district become more prepared and educated in the event of an emergency. They have accomplished this by teaching multiple first aid and CPR classes to daycare providers, school teachers, camp counselors, general public, as well as the entire Garrison Jr. High and High School student body grades 7-12. This service strives to play a pivotal part in training the next generation of EMS, first responders and firemen by offering EMR, EMT, AEMT, EVOC, ACLS, PALS, and First Aid/CPR courses. They have recently become a certified training center, one of the only ones in the region. They are also an EMSC Pediatric Prepared ambulance and are working towards becoming a cardiac ready community. Their staff consists of some paid and some volunteer staff, with the five full time staff having over 100 years. of experience in EMS. They continue to promote safety in their communities by holding multiple events, including an annual EMS Kid Strong event which advocates and educates children about safety in a positive atmosphere such as emergency resources and preventative safety measures. Even though the Garrison-Max Ambulance Service is a non-profit organization, they still take the time to help other groups in need. One example of this was, instead of selling their decommissioned ambulance, the decision was made to donate the ambulance to the Brave the Shave Organization which raises awareness of childhood cancer. The ambulance was turned into the "Bravemobile" in honor of these children and their families fighting cancer. The number of licensed personnel taught through the Garrison-Max Ambulance Service is easy to count, however, their dedication and ever-growing knowledge is something our small rural communities cannot go without. They continue to promote a culture of knowledge, health and well-being.



2018 Dale Severson Award

Pat Tracy - Maddock Ambulance



The Dale Severson award was initiated last year. The purpose of this award is to recognize an EMS Association member that has put forth significant work that benefits the ND EMS Foundation. Dale Severson as many remember was a long time member of the EMS Association and Past President.

When Dale passed there was a significant gift given to the ND EMS Association to establish a Foundation. This foundation was established because of this gift from Dale. The Foundation is in place to assist with education needs of individuals and services.

This year's award is was given to Pat Tracy for dedicated work in the advancement of the ND EMS Foundation. Pat has given countless hours towards the betterment of the foundation and because of the work has performed, the foundation has grown exponentially.

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- Paramedic Education¹
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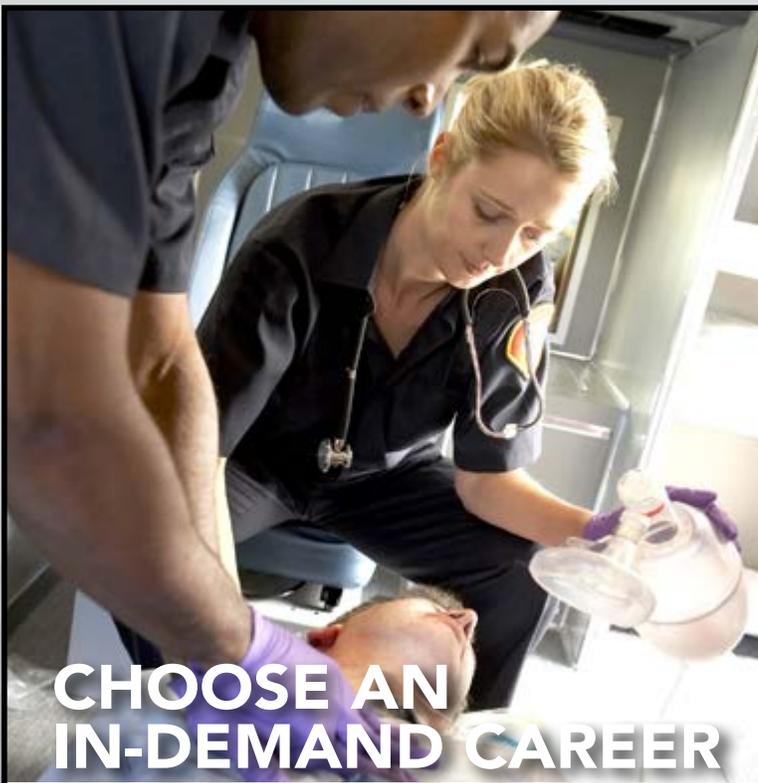


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2018 Conference Wrap Up

The 43rd Annual North Dakota EMS Association EMS Rendezvous Conference and Tradeshow were held April 12-14, 2018, in Bismarck, North Dakota. The preconference was held Thursday at the Bismarck Ramkota and the conference was held Friday & Saturday at the Bismarck Event Center.



Thursday evening was the vendor preconference and a bonus class of "VAD: Pulseless and Awake" presented by Marcy Dawson. The vendor preview had a great turn out. Thank you to Physio Control, Regions Hospital Burn Center, Ringdahl EMS and Mayo Clinic for being "huge" door prize sponsors. Some of the "huge" door prizes given were a 50-inch flat screen TV, a drone, an Echo View, a \$250 gift card, and a Samsung tablet. Numerous other door prizes were given away at the exhibitor booths.

Thank you to all of our sponsors.



The opening ceremony kicked off once again with the Northern Lights Chorus singing the national anthem. Jim Restemayer welcomed 550 participants, 70 exhibitors, and 20 speakers. Thursday's opening ceremony paid tribute to Tom Nehring, ND EMS Association's first president, and a long time EMS advocate, who passed away December 30, 2017. Thank you to Dr. Jeffrey Sather for emceeding the event and to the numerous people who sent in videos and spoke at the tribute.

Local and national presenters shared their EMS expertise each day of the conference. Thank you to these presenters who include: SIM-ND, Jay Flowers, Nikki Wegner, Stephen Murphy, Tracy Cleary, Marcy Dawson, Megan Carlblom, Jess Fulkerson, David Glendenning, Jim Graham, PJ Hardy, Amy Keller, Michele Kilber, Janet Taylor, Eric Toutenhoofd, Deb Von Seggern Johnson, Timothy Redding, Dan Sundahl, Nikki Wegner, and Andrea Zickmund.



The ND EMS Association annual meeting was held on Friday evening. Jim Restemayer was re-elected as president, and Jeri Warrenburg was reelected as Secretary/ Treasurer. The Friday night entertainment was bingo and karaoke.

Saturday night's banquet concluded the 43rd Annual North Dakota EMS Association EMS Rendezvous Conference and Tradeshow. Individuals who are no longer with us were honored at the Table of Honor ceremony. Awards were given to selected individuals who have gone above and beyond in North Dakota EMS.

Thank you to the NDEMSEA Board of Directors. Their volunteer hours of tireless work before and during the conference does not go unnoticed. Thank you for all your hard work!

Also a big thank you to the 70 vendors who came from all over the US for the trade show. Thank you to the North Dakota Board of Nursing, the ND POST board, the ND Board of Social Work Examiners, the ND Department of Health Division of Emergency Medical Systems, SIM-ND, the Ramkota staff, and the Bismarck Event Center staff for the time put in to make this event a success.



Most of all, thank you to our members and attendees. We've already gone through your conference evaluations and have begun planning for the 44th EMS Rendezvous Conference & Trade Show, which will be held April 11-13, 2019. We hope to see you then!



Door Prize Winners

2018 was another great year for door prizes. Our first “huge” door prize was sponsored by Ringdahl EMS. A Samsung tablet, drawn for during the Thursday evening vendor preview, was won by Roy Klym from Community Ambulance Service Inc. of Beach.

Friday had two “huge” door prizes. Region’s Hospital Burn Center sponsored a 50-inch flat screen television that was won by Randy Pachl from Beulah, ND of the Mercer County Ambulance Service.



Mayo Clinic sponsored an Echo View that was won by Robert Gardner of the New England Ambulance Service.

The ND EMS Association sponsored the Friday evening Bingo “huge” door prize, a \$250 gift card that was won by Stefan Hofer of Mayville from the West Trail Ambulance Service.



Friday evening’s entertainment was bingo. Ten individual games were played, some straight bingos and some specialties. Prizes for winning bingo included: NDSU cooler filled with pasta, gift basket full of jam, gift basket full of pasta from Dakota Growers, an art picture, three \$50 gift cards, an Echo View, and \$50 cash. During blackout bingo, the first standard bingo won a television. The game continued on and the blackout winner received a Scheels cooler.

Physio Control sponsored a drone for the Saturday morning “huge” door prize that was won by Jeffrey Forsberg of Center. There were many other vendor prize winners, too numerous to mention. A big thank you to all of our “huge” door prize sponsors as well as



all of the vendors that had drawings. The prizes were greatly appreciated by all in attendance.





2018 NDEMSA NE Conference

More than 90 people gathered at the Townhouse in Grand Forks to learn, network and participate in the 2018 Northeast Conference. A wide array of topics were covered most of them being NCCR. If you are interested in seeing the entire line up of the courses offered visit www.ndemsa.org We were very grateful to the following speakers to come and share their knowledge and passion for EMS-

Randy Severson– North Dakota EMS Association

Chad Jacobson– Altru Health Systems

Katy Kressin– Sanford AirMed/ NDEMSA SE Regional Advisor

Jan Samson– Cavalier Ambulance/ NDEMSA NE Regional Advisor

Tom Ziedlik- Altru Health Systems

Tyler Kientopf- Sanford Health EMS Education

Eric Toutenhoofd– Altru Health Systems/ NDEMSA NE Regional Advisor

Ron Lawler– Sanford Health EMS Education/ NDEMSA Education Appointee

Nicole Jorgenson- Altru Health System

Ryan Nelson- Enbridge

Katie Haasager- Enbridge

Thank you to our wonderful sponsors.



Thank you to regional directors Eric Toutenhoofd, Jan Samson, Ed Bina, and Bill Tuttle for setting up the conference.

A big thank you to all those who attended the NE Conference. We appreciate everything you do for EMS.

The 2019 Northeast Conference is scheduled February 15-17, 2019 at the UND School of Medicine and Health Sciences Building with a block of rooms at the Grand Forks Ramada. You can view the NCCR hours that will be being offered in 2019 at www.ndemsa.org/NCCR-Hours-Offered.



2018 NDEMSA NW Conference

The Northwest Region EMS Conference was held January 27 and 28th, 2018 at the Grand Motel in Minot. 114 participants attended the conference.

A SIM- ND preconference kicked off the weekend on Friday night with pediatric emergencies simulations.

On Saturday there were 9 NCCR Topics covered. The conference began with Ron Lawler presenting Roles of Research. Followed by Wayne Fahy teaching VADs and Post Resuscitation Care. The day finished off with Darci Grunett covering Special Healthcare Needs and Jerelyn Alexander presenting on Stroke. Trauma Triage, At Risk Populations, Culture of Safety, Hygiene and Vaccinations were other topics covered by Wayne Fahy and Ron Lawler throughout the day.

During Saturday lunch NDEMSA Regional Advisors Lynn Hartman, PJ Hardy, and Tom Engen held a well-attended service leader meeting. Kelli Sears from the NDDEMS gave updates of what is happening in the state.

On Sunday, Cory Johnson presented on Pediatric Cardiac Arrest, OB Emergencies, and Pediatric Transport. Greg Hughes presented on Crew Resource Management, Ron Lawler discussed Neurological Emergencies and Seizures and Psychiatric and Behavioral Emergencies. Jordan Rabe presented Toxicological/ Opioids Emergencies. With a last-minute schedule change PJ Hardy presented Hemorrhage Control. Thank you, PJ, for stepping in! Sunday wrapped up with Great Plains Quality Innovation Network discussing Early Recognition of Sepsis in Rural Communities and Dr. Jeffrey Sather with Medical/ Trauma Case Studies.

Thank you to our sponsors: Enbridge, Hess, Trinity Health, NorthStar Criticair, Sanford EMS Education, and Aflac.

Thank you to Tami Petersen, Diane Witteman, Aden Clark and Emily Hughes for setting up the conference and collecting door prizes and thank you to all those who attended the NW Conference. We appreciate everything you do for EMS.

A special thank you to Ron Lawler, Wayne Fahy, Darci Grunett, Jerelyn Alexander, Cory Johnson, Jordan Rabe, PJ Hardy, Greg Hughes, Dr. Jeffrey Sather, and Great Plains Quality Innovation Network for presenting at the Northwest Regional Conference.

The 2019 Northwest Conference is scheduled for January 19-20, 2019. You can view the NCCR hours that will be being offered in 2019 at www.ndemsa.org/NCCR-Hours-Offered.



2018 EMS Management Conference Sessions

Monday, June 4th

<i>TIME</i>	<i>Presentation Information</i>	<i>ROOM</i>
12:00PM TO 1:00PM	<i>On Site Registration and Check-In</i>	ASSEMBLY HALL FOYER
1:00PM TO 2:00PM	<i>Opening Session – “Challenges Facing our EMS System Today” – Panel of North Dakota EMS leaders</i>	WEST HERITAGE ROOM
2:15PM TO 3:30PM	<i>“Treasure Hunting...How to Find the Gold in Your Accounts Receivable” – Kim Granfor</i>	ASSEMBLY HALL
	<i>“Stop Blaming Volunteers: 10 Public Safety Leadership Pitfalls and How to Avoid Them – Dan Batsie</i>	EAST HERITAGE ROOM
3:45PM TO 5:00PM	<i>“Does Social Media Impact EMS?” – Katy Kressin</i>	ASSEMBLY HALL
	<i>“Documentation Best Practices” – Neil Frame</i>	EAST HERITAGE ROOM
5:15PM TO 6:30PM	<i>General Session and Dinner – “Standing on the Shoulders of Giants: The Role of Mentoring in EMS” – Dan Batsie</i>	WEST HERITAGE ROOM

Tuesday, June 5th

6:00AM TO 10:00AM	<i>Hotel Continental Breakfast Available</i>	RAMADA RESTAURANT
7:15AM TO 8:30AM	<i>Continental Breakfast Provided - Networking</i>	ASSEMBLY HALL FOYER
8:00AM TO 9:15AM	<i>“Are You Fundable? and Fundraising Readiness” – Megan Laudenschlager</i>	ASSEMBLY HALL
	<i>“Leading the Team: The Role of Leadership in Optimizing Critical Crew Performance” – Dan Batsie</i>	EAST HERITAGE ROOM
9:30AM TO 10:45AM	<i>“Attract, Retain, and Engage” – NDEMSEA Regional Advisors</i>	ASSEMBLY HALL
	<i>“EMS Billing and Reimbursement” – Neil Frame</i>	EAST HERITAGE ROOM
11:00AM TO 12:30PM	<i>General Session and Lunch – “Bullies, Bigmouths and Braggarts: Why a Culture of Intimidation is Holding your EMS Service Back” – Dan Batsie</i>	WEST HERITAGE ROOM
12:45PM TO 2:00PM	<i>“An EMS System Quality Improvement Strategy – PJ Hardy</i>	ASSEMBLY HALL
	<i>“Migration to the new Patient Care Reporting System” – Jason Eblen</i>	EAST HERITAGE ROOM
2:15PM TO 3:30PM	<i>Closing General Session – “Do EMS Agencies Need to Market Their Services?” – Katy Kressin</i>	WEST HERITAGE ROOM

THE 2018 EMS MANAGEMENT CONFERENCE ***JUNE 4-5, 2018 • RAMADA HOTEL - BISMARCK***

This year marks the 4th annual EMS Management Conference hosted by the North Dakota EMS Association. This conference is held through a collaborative partnership with the North Dakota Department of Health - Division of Emergency Medical Systems and the UND Center for Rural Health Flex Program. The conference has brought together nearly 100 EMS service leaders each year from across North Dakota to learn about the issues that challenge us and keep us awake at night. We are excited this year to again have a national presenter, Daniel Batsie, with us, along with a number of subject-matter experts from right here in North Dakota. The topics selected are those that many of you have asked for to help lead your EMS agency. The EMS Management Conference will bring together EMS leaders from across the region to learn about management of the organization, network with fellow leaders, and establish long-lasting relationships to help you as you face challenges.

To register, go to <http://www.ndemsa.org/EMSManagementConference>

Leadership Academy

The North Dakota Department of Health in partnership with the EMS Association is hosting the 2018 North Dakota EMS Leadership Academy facilitated by SafeTech Solutions. The Leadership Academy brings together leaders from ambulance services across the state to learn more about management, moving your organization forward, being an effective leader, and specific challenges. Anyone from the ambulance service or any board member is encouraged to attend this highly beneficial training. The academy is held in four levels that must be taken in order.

Level I- July 28-29th

Level II- October 13-14th

Level III- November 17-18th

Level IV- December 15-16th

All courses will be held at the Courtyard by Marriott in Bismarck, ND. A block of rooms has been reserved for all courses. (Rooms must be reserved one month prior to the course for discounted rates).

To register please contact Amy Keller at abkeller@nd.gov or call 701-328-2270 with any additional questions.



Upcoming NDEMSA Events

June 4-5, 2018 Management Conference

June 6, 2018 IC Refresher, Jamestown

August 17-18, 2018 ND EMS Foundation Fishing Tournament

September 28-30, 2018 SW Conference, Medora, ND

January 19-20, 2019 NW Conference, Minot ND

February 1-3, 2019 SE Conference, Jamestown ND

February 15-17, 2019 NE Conference, Grand Forks ND

April 11-13, 2019 44th EMS Rendezvous, Bismarck ND

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Medication Delivery 1.0
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