1. **Perception of the EMS Service in the Community**
2. The service has a positive culture that is friendly, welcoming, and inviting?
   1. Agree, Disagree, Neutral
3. Leadership of the service is clear and they’ve had a consistent presence in the community?
   1. Agree, Disagree, Neutral
4. The service provides good patient care
   1. Ranking scale from 0 to 10
5. The response time of the service is \_\_\_\_\_
   1. Timely, Delayed, Prolonged
6. Is your EMS service visible in the community? (attending events, standby coverage, education classes). What information would you like your local EMS service to routinely report on? (budget, call volume, staffing needs, upcoming education)
7. **Needs of the EMS Service**
8. What do you believe is the # 1 concern or need of the EMS service?
   1. Open-ended Question
9. Does the EMS service appear to have any financial distress or significant needs?
   1. Open-ended Question
10. Is the EMS service financially supported in the community (mill levy, fundraisers, etc.)
    1. Yes – In what way, No – why not
11. Does the EMS service provide quality equipment and updated vehicles
    1. Yes, No, Neutral
12. To what degree of difficulty does the EMS service have in staffing?
    1. Extreme difficulty, Some difficulty, No difficulty
13. **Long-term Sustainability**
14. Are you confident your EMS service will continue to operate in the next 5 to 10 years?
    1. Ranking scale from 0 to 10
15. Would your community support more tax funding to adequately fund EMS for part or full time staffing if the volunteerism continues to decline?
    1. Yes – why, No – why not
16. What level of EMS do you feel you would like provided in your community by your local EMS service?
    1. Advanced Life Support, Basic Life Support, Quick Response Unit
17. If you were having a stroke or heart attack would you rather be transported to the closest critical access hospital or to a larger specialty hospital more than 60 miles away?
    1. Local hospital – why, Tertiary hospital - why
18. If your EMS service was not sustainable and forced to close, is having a Quick Response Unit to respond until a neighboring ambulance can arrive and transport the patient acceptable?
    1. Yes, No – why would this option not be acceptable